Target Market DeterminationFor the Super Savings Transition to Retirement Income account



Product issuer: Australian Retirement Trust Pty Ltd (ABN 88 010 720 840, AFSL 228975) as trustee for Australian Retirement Trust (ABN 60 905 115 063).

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australianretirementtrust.com.au

Effective - 5 October 2023

1. About this document

This Target Market Determination (TMD) seeks to provide consumers, Australian Retirement Trust staff and distributors with an understanding of the class of consumers for which this product has been designed (the target market), having regard to their likely objectives, financial situation and needs.

This document is not to be treated as a full summary of the product's terms and conditions and is not intended to provide financial advice. Consumers must refer to the Product Disclosure Statement (PDS) and any supplementary documents when making a decision about this product, and to seek financial advice if appropriate.

Product Disclosure Statement to which this Target Market Determination applies

This TMD applies to the Super Savings Transition to Retirement Income account referred to in the <u>Super Savings Product Disclosure Statement for Income Account and Lifetime Pension.</u>

2. Target market for the Super Savings Transition to Retirement Income account

The following table describes the overall class of consumers this product is designed for.

Consumer Class	Transitioning to retirement			
Age range	From preservation age ¹ to age 65			
Employment status	Employed			
Likely objectives	 Access superannuation while still working to supplement income whilst reducing working hours in the lead up to retirement. Working and looking to maximise tax effective salary sacrifice contributions. 			
Likely financial situation	At least \$30,000 in superannuation and is between preservation age and age 65, and wishes to access super to supplement income needs.			
Likely needs (one or more may apply)	 Ability to receive regular income payments to their bank account with flexible payment options and amounts. Ability to invest retirement savings in a tax-effective environment. Ability to select from a wide range of investment options to suit personal risk/return profile and objectives. 			
Excluded consumers	 This product is not designed for consumers who: Do not have a superannuation balance of at least \$30,000. Have not met preservation age. Are permanently retired (including members who have turned age 65). Want to make lump sum withdrawals. 			

^{1 &}quot;Preservation age" is the Government-specified age at which an individual can access superannuation benefits, provided they have permanently retired from the workforce, or take a transition to retirement income stream. Preservation age varies between 59 and 60 according to date of birth.

3. Product description

A Super Savings Transition to Retirement Income account allows consumers to access between 4% and 10% of their account balance per year as regular income payments while transitioning into retirement.

Product eligibility criteria

- Consumers must have reached their preservation age and be aged under 65.
- Have a superannuation balance of at least \$30,000 at commencement.
- This product is designed for consumers within Australia in accordance with Australian laws and regulations. Applications from outside Australia may not be accepted. Eligibility for certain product features could be impacted if residing overseas. This product is not available to current or former temporary residents (who are not now a citizen or permanent resident of Australia or a citizen of New Zealand).

Product key features and attributes

This product offers the following key features and attributes:

- Income payments are concessionally taxed for those under 60 and tax-free from age 60.
- Member Online website and mobile app access to check super balance, update details or manage income payments and investments.
- Access to educational webinars, seminars, calculators and tools.
- Access to savings upon meeting a condition of release.
- The ability to invest in the range of investment options
- Ability to nominate beneficiaries for death benefits under a binding death benefit nomination.
- Ability to access simple financial advice about the product.¹
- Consumers who have more complex advice needs, may be referred to an accredited external Financial Adviser. Advice of this nature may incur a fee.²
- Consumers can link a registered Financial Adviser to their account and request the advice fee relating to their Super Savings account(s) to be paid to their Financial Adviser from their account, subject to satisfaction of our requirements.
- Super Savings Income accounts offer an automatic rebalancing service that reweights the investment options back into line with the

original selection. Consumers can choose between an automatic rebalance frequency of twice yearly (31 March and 30 September) or annually (31 March). The automatic rebalancing service is not available to consumers that have chosen the Today and Tomorrow strategy.

Investment options

Consumers can choose a mix of investment options that include:

- Diversified (multi-asset class) and single asset class options;
- Actively managed and index investment options; and
- Hedged and unhedged options.

Consumers have the ability to apply an investment strategy for their current account balance, and a different investment strategy for future contributions.

The Trustee recommends consumers seek financial advice when making any investment decision. Read additional information on each investment option in Super Savings Product Disclosure Statement for Income Account and Lifetime Pension.

Risks of our investment options

We use the Standard Risk Measure (SRM) to describe the risk that applies to each investment option. The SRM is based on industry guidance. It allows consumers to compare investment options that are expected to deliver a similar number of negative annual returns over any 20-year period. Each option is assigned a risk band and a risk label based on the likely number of negative annual returns you can expect over any 20-year period. They are outlined in the following table.

Risk band	Risk lahel		
1	Very low	Less than 0.5	
2	Low	0.5 to less than 1	
3	Low to medium	1 to less than 2	
4	Medium	2 to less than 3	
5	Medium to high	3 to less than 4	
6	High	4 to less than 6	
7	Very high	6 or greater	

For more information on the Standard Risk Measure calculation refer to our website.

¹ Employees in the Australian Retirement Trust group provide advice to members and employers as representatives of Sunsuper Financial Services Pty Ltd (ABN 50 087 154 818 AFSL No. 227867) (SFS), that is wholly owned by the Trustee as an asset of Australian Retirement Trust. SFS is a separate legal entity responsible for the financial services it provides. Eligibility conditions apply. Refer to the Financial Services Guide (pdf) at australian retirement trust.com.au/fsg for more information.

² The Trustee has established a panel of accredited external Financial Advisers who are not employees of the Australian Retirement Trust group. The Trustee is not responsible for the advice provided by these advisers and does not receive or pay any referral fees. These advisers will explain to you how their advice fees are determined.

4. Investment option target markets

Each investment option and their relevant target markets is described in the tables below. Consumers can refer to the <u>Super Savings Product Disclosure Statement for Income Account and Lifetime Pension</u> for information on 'Reaching your goals' including information on Your investment horizon, Your investment earnings and Your risk tolerance. The <u>Super Savings Product Disclosure Statement for Income Account and Lifetime Pension</u> also includes information on each investment option objective, minimum suggested timeframe, risk and asset allocation.

Diversified options				
Likely investment needs	For those consumers who want to invest in a diversified portfolio of asset classes based on an investment strategy determined by Australian Retirement Trust. These options can be held on their own or selected as part of a mixed portfolio.			
			Diversifie	d actively managed options
Investment Option	Investment objective ¹	Minimum suggested timeframe	Risk (Expected number of years of negative returns over any 20-year period) ²	Designed for members who:
Growth	CPI + 4% p.a.	7 years	4 to less than 6	 Want to generate wealth over the long term, but with less risk than an option invested solely in shares. Are prepared to accept the risk of negative returns and high levels of volatility in the returns from year to year.
Balanced	CPI + 3.5% p.a.	5 years	4 to less than 6	 Want to generate wealth over the long-term. Are prepared to accept the risk of negative returns and high levels of volatility in the returns from year to year.
Socially Conscious Balanced	CPI + 3.5% p.a.	5 years	4 to less than 6	 Want to accumulate wealth over the long term, and who want to ensure that their investments are made in line with an extended set of environmental, social and governance principles. Are prepared to accept the risk of negative returns and high levels of volatility in the returns from year to year.
Diversified Alternatives	CPI + 4.5% p.a.	7 years	3 to less than 4	 Want to generate wealth over the medium to long term, but with reduced fluctuations in returns. This option provides diversified exposure to unlisted investments and trading strategies. Are prepared to accept the risk of negative returns and medium to high levels of volatility in the returns from year to year. Excluded consumers: In some unfavourable market conditions, we reserve the right to restrict investment option changes and benefit payments. Therefore, this investment option is not suitable for consumers who are not prepared to tolerate this risk.
Retirement (default)	CPI + 2.5% p.a.	5 years	3 to less than 4	 Are close to or have reached retirement. Are seeking to generate wealth over the medium to long term, while providing some reduction to the fluctuations of returns in the short term compared to diversified options with higher risk. Are prepared to accept the risk of negative returns and medium to high levels of volatility in the returns from year to year. If you do not make an investment choice, your account will be invested in the Retirement investment option.
Conservative	CPI + 1.5% p.a.	3 years	1 to less than 2	 Are seeking less volatile returns than shares focussed options while maintaining some growth exposure. Are seeking to use their money in the short term. Are prepared to accept the risk of negative returns and low to medium levels of volatility in the returns from year to year.

¹ For the Diversified options above, the investment objectives are the targeted investment returns after investment fees and costs, transaction costs and investment taxes measured over rolling 10-year periods. Refer to the <u>Super Savings Product Disclosure Statement for Income Account and Lifetime Pension</u> for more information on the investment options.

² This is the risk associated with the investment strategy based on the Standard Risk Measure (SRM) outlined in the previous section of this Target Market Determination. Each option has a risk band and risk label which corresponds to the likely number of negative annual returns you can expect over any 20-year period. The SRM isn't a complete assessment of all forms of investment risk.

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Diversified options					
Diversified index option					
Investment Option	Investment objective ¹	Minimum suggested timeframe	Risk (Expected n years of negative over any 20-year	e returns	Designed for members who:
Balanced - Index	CPI + 3% p.a.	5 years	4 to less tha	an 6	 Are seeking to accumulate wealth over the long term and want exposure to a range of publicly traded assets in line with standard market indices, with a focus on Australian and international shares. Are prepared to accept the risk of negative returns and high levels of volatility in the returns from year to year.
Single asset class options	s				
Likely investment needs	various investme	ent styles.			nt portfolio to suit their personal risk/return objectives from a range of options and asset classes with
•	Single sector opt strategy.	tions are not su	uitable for members	s who are	uncomfortable with taking on responsibility for developing and managing their own individual investment
Investment objective ³	For the Single Se and Lifetime Pens				relative to standard market indices. See the <u>Super Savings Product Disclosure Statement for Income Account</u>
				igle asset	class actively managed options
Investment Option	Minimum suggested timeframe	years of neg	ected number of ative returns over year period) ²	Designe	d for members who:
Shares	7 years	6 c	or greater	Are	seeking to accumulate wealth over the long term from investment in both Australian and international shares. prepared to accept the risk of negative returns and very high levels of volatility in the returns from year to year, ective of full exposure to the ups and downs of share markets.
Australian Shares	7 years	6 c	or greater	aimi	seeking to earn returns from investment in the Australian shares asset class employing active management ing to achieve better long-term returns than available in a standard market index for this sector. prepared to accept the risk of negative returns and very high levels of volatility in the returns from year to year.
Property	7 years	4 to	less than 6	man	seeking to earn returns from investment in the global and Australian property asset class with some active nagement aiming to achieve better long-term returns than available in a standard market index for this sector. prepared to accept the risk of negative returns and high levels of volatility in the returns from year to year.
Diversified Bonds	3 years	1 to	less than 2	achi	seeking to earn returns from investment in the fixed income asset class with active management aiming to leve better long-term returns than available in a standard market index for this sector. prepared to accept the risk of negative returns and low to medium levels of volatility in the returns from year to r.
Cash	1 year	les	s than 0.5	shor	seeking to accumulate a lump sum or derive income over time by earning returns that are close to the level of rt-term interest rates in the Australian economy. are willing to tolerate a very low level of risk.

¹ For the Diversified options above, the investment objectives are the targeted investment returns after investment fees and costs, transaction costs and investment taxes measured over rolling 10-year periods. Refer to the <u>Super Savings Product Disclosure Statement</u> for Income <u>Account and Lifetime Pension</u> for more information on the investment characteristics of the investment options.

² This is the risk associated with the investment strategy based on the Standard Risk Measure (SRM) outlined in the previous section of this Target Market Determination. Each option has a risk band and risk label which corresponds to the likely number of negative annual returns you can expect over any 20-year period. The SRM isn't a complete assessment of all forms of investment risk.

³ Refer to the <u>Super Savings Product Disclosure Statement for Income Account and Lifetime Pension</u> for more information on the investment characteristics of the investment options, including the Investment objectives and performance benchmarks for each of the Single asset class options.

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Single asset class index options					
Likely investment needs	For those consumers who want to build their own investment portfolio to suit their personal risk/return objectives from a range of options and asset classes with various investment styles. Single sector options are not suitable for members who are uncomfortable with taking on responsibility for developing and managing their own individual investment strategy.				
Investment objective ¹		For the Single Sector options, investment objectives are stated relative to standard market indices. See the <u>Super Savings Product Disclosure Statement for Income Account</u> and Lifetime Pension for details.			
Investment Option	Minimum suggested timeframe	Risk (Expected number of years of negative returns over any 20-year period) ²	Designed for members who:		
Australian Shares - Index	7 years	6 or greater	 Are seeking to earn returns from investment in the Australian shares asset class with passive management aiming to achieve long-term returns that are close to the returns of a standard market index for this sector. Are prepared to accept the risk of negative returns and very high levels of volatility in the returns from year to year. 		
International Shares – Index (hedged)	7 years	6 or greater	 Are seeking to earn returns from investment in the international shares asset class with currency exposure being hedged back to the Australian dollar and passive management aiming to achieve long-term returns that are close to the returns of a standard market index for this sector. Are prepared to accept the risk of negative returns and very high levels of volatility in the returns from year to year. 		
International Shares – Index (unhedged)	7 years	6 or greater	 Are seeking to earn returns from investment in the international shares asset class with currency exposure unhedged and passive management aiming to achieve long-term returns that are close to the returns of a standard market index for this sector. Are prepared to accept the risk of negative returns and very high levels of volatility in the returns from year to year. 		
Emerging Markets Shares	7 years	6 or greater	 Are seeking to earn returns from investment in the emerging markets shares asset class with passive management aiming to achieve long-term returns that are close to the returns of a standard market index for this sector. Are prepared to accept the risk of negative returns and very high levels of volatility in the returns from year to year. 		
Australian Property - Index	7 years	6 or greater	 Are seeking to earn returns from investment in the Australian property asset class with passive management and are aiming to achieve long-term returns that are close to the returns of a standard market index for this sector. Are prepared to accept the risk of negative returns and very high levels of volatility in the returns from year to year. 		
Diversified Bonds – Index	3 years	2 to less than 3	 Are seeking to earn returns from investment in the fixed income asset class with passive management aiming to achieve long-term returns that are close to the returns of a standard market index for this sector. Are prepared to accept the risk of negative returns and medium levels of volatility in the returns from year to year. 		

Note we reserve the right to temporarily suspend unit prices if extreme market volatility or circumstances outside of our control mean we can't calculate a unit price. If we need to suspend a unit price for any or all of our options, we may stop processing transactions until a unit price is available. If we need to suspend unit prices we will inform consumers via our website.

Today and Tomorrow strategy

Today and Tomorrow	The Today and Tomorrow strategy has been designed for consumers who want a retirement income stream that invests two-years of annual income in the Cash option (up				
strategy	to 20% of the total balance) at commencement (from which payments are initially drawn) and the remainder in the Retirement option.				
Likely investment	For those seeking to draw on their retirement savings from a stable investment option (cash option) over the short term, while also investing for capital growth (the				
needs	retirement option) to support income needs longer-term.				
Important information	 Income payments are initially paid from the Cash investment option until there are no longer enough funds to make regular payments, and then proportionally across 				
regarding the Today	the account. Investments are not rebalanced from the initial allocation.				
and Tomorrow strategy	Consumers can only select the Today and Tomorrow strategy at commencement of a Super Savings Transition to Retirement Income account or when restarting a				
	Super Savings Transition to Retirement Income account.				

¹ Refer to the <u>Super Savings Product Disclosure Statement for Income Account and Lifetime Pension</u> for more information on the investment characteristics of the investment options, including the Investment objectives and performance benchmarks for each of the Single asset class options.

² This is the risk associated with the investment strategy based on the Standard Risk Measure (SRM) outlined in the previous section of this Target Market Determination. Each option has a risk band and risk label which corresponds to the likely number of negative annual returns you can expect over any 20-year period. The SRM isn't a complete assessment of all forms of investment risk.

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5. Consistency between target market and the product

Australian Retirement Trust regularly monitors the consumers acquiring the product for consistency with the target market, and has assessed whether the product is likely to be suitable for the target market. We consider that the product is likely to be consistent with the likely objectives, financial situation or needs of the target market, on the basis that the product offers the following key features and attributes:

Product features or attributes	Target Markets' likely objectives, financial situation or needs
Offers the ability to invest retirement savings in a tax- effective environment.	This is consistent with the likely objective of the target market to access superannuation to support income needs while remaining invested in a tax effective environment.
Provides income payments to members bank account as an income stream with flexible payment options and amounts that total between 4% and 10% of the account balance per financial year.	These features are consistent with the likely objective and needs of the target market who are seeking flexible options to access their superannuation to support their income needs.
Offers a range of diversified and single asset class investment options, with risk ranging range from very low to very high.	This is consistent with meeting the need of the target market to have access to select from a range of investment options to suit personal risk/return profile and investment objectives.

6. How this product is to be distributed

Distribution means 'retail product distribution conduct' in relation to a consumer. Distribution includes:

- Dealing in the financial product
- Giving a disclosure document in relation to offering a financial product
- Providing a Product Disclosure Statement (PDS)
- · Providing financial product advice.

A distributor is a regulated person who issues or sells a product, as an AFS licensee or their authorised representative.

Product distribution channels, conditions and restrictions

Product distribution channel	Product distribution condition	Product distribution restriction
Applying via the online application or paper application form at the back of the PDS.	 Consumers are provided with a Product Disclosure Statement. Transition to Retirement Income account applications must only be completed by an individual who has met the eligibility criteria and has read and accepts the conditions set out in the relevant PDS. 	 This product is restricted to individuals who meet the eligibility requirements set out in the section 3 (product description) of this TMD. Consumer eligibility criteria is validated via the paper-based and online application channels.
Financial Adviser Applying through a licensed Financial Adviser	 Consumers are provided with a Product Disclosure Statement by the licensed Financial Adviser. Transition to Retirement Income account applications must be completed with the eligible consumer consent via a licensed Financial Adviser under a personal financial product advice arrangement. 	 Consumer eligibility criteria is validated via the paper-based, online or phone channels. The product should not be distributed to a consumer who is not in the target market unless there is a personal financial product advice arrangement where the consumer's personal objectives, financial situation and needs have been considered by the Financial Adviser, and where the best interest duty applies.

Adequacy of distribution conditions and restrictions

The Trustee has determined the distribution conditions for this product to be appropriate. The distribution conditions and restrictions identified for this product are aimed at ensuring that consumers who acquire the product are likely to be in the target market for this product. This is due to:

- An application form (either paper-based or online) is to be completed for all members from both direct and
 Financial Adviser channels. Consumer eligibility criteria (such as age and account balance) is validated by
 Australian Retirement Trust for all applications received before a consumer can open an account. This
 includes validation personal identification in adherence to our compliance requirements (such as know your
 customer, anti-money-laundering and counter terrorism funding).
- The product's eligibility criteria are aligned to target market characteristics, this makes it likely that the product will be distributed to consumers in the target market for which this product is designed. All consumers are provided with a Product Disclosure Statement, enabling them to also assess and determine whether a product is suitable for their requirements and situation.
- Distribution of the product to a consumer outside the target market for this product under a personal financial product advice arrangement is permitted as the Financial Adviser is required to take into account the personal objectives, financial situation and needs of the consumer.

7. Reporting and monitoring this Target Market Determination

All distributors who are regulated people must report complaints and significant dealings to us. A significant dealing includes:

- High proportion of consumers who have acquired the product but are not in the target market. This includes those consumers who are specifically excluded from the target market.
- Identifying potential/actual harm to consumers outside of the target market acquiring the product.
- Distribution which is inconsistent with this TMD, which is significant in nature and extent.
- High proportion of transfers into the product from consumers outside the target market.
- A significant number of consumers outside the target market acquiring the product over an extended timeperiod.

Complaints and significant dealings information outlined the table below should be sent to us at $\underline{\texttt{DDOReporting@ART.com.au}}$

Complaints

Distributors must report the number of complaints in relation to the product(s) covered by this TMD on a quarterly basis. Reporting is required as soon as practicable, but within 10 business days of the end of a calendar quarter. The type of data required for a complaint:

- Product
- Complaint ID
- Date complaint received
- Complaint issue
- Complaint content
- Complaint status
- Compensation
- Who made the complaint
- AFCA status and reference

Significant dealings

Distributors must report if they become aware of a significant dealing in relation to this TMD within 10 business days. The type of data required for a significant dealing:

- Product
- Date of significant dealing
- Client
- Description
- Why it is significant
- How it was identified
- Financial impact to member (if any)
- Steps to rectify.

8. Reviewing this Target Market Determination

This Target Market Determination is effective from 5 October 2023. We will review this Target Market Determination in accordance with the periods or events below:

Last review	5 October 2023			
Periodic reviews	Within 12 months of the last review			
Review trigger or events	There are several events/circumstances that could arise and would suggest that the TMD is no longer appropriate. This may include (but is not limited to):			
	 A material change to the design of the product, including key features and investment options, which affects the class of consumers targeted by this product. 			
	 Findings from the annual Member Outcomes Assessment and/or Business Performance Review indicating that a review of the TMD is necessary. 			
	 Change to regulation or interpretation of regulation which has a material impact on the product. 			
	 Distribution conditions do not make it likely that consumers who acquire the product are in the target market. 			
	 Occurrence of a significant dealing as defined in this TMD. 			
	 Identification of significant detriment to consumers if TMD was not reviewed. 			
	 External events such as adverse media coverage or regulatory attention indicating that a review of the TMD is necessary. 			
	 Material or unexpectedly high number of complaints (as defined in section 994A(1) of the Corporations Act 2001) about the product or distribution of the product. 			
	 Material or unexpectedly high number of members exiting the product. 			
	 Poor performance of the product relative to its investment objectives, appropriate benchmarks and other similar products. 			
	 Significant losses suffered by members, and events and circumstances occur to suggest that the product is unlikely to achieve its investment objective over time. 			
	 A change has occurred that suggests the product is no longer consistent with the likely goals and needs of the target market. 			

Where a review trigger has occurred, this Target Market Determination will be reviewed within 10 business days.

Review triggers are subject to ongoing monitoring and quarterly assessment unless required earlier.

Important Dates

Date from which this target market determination is effective	5 October 2023
Date when this target market determination was last reviewed	5 October 2023
Date when this target market determination will be next reviewed	5 October 2024

This Target Market Determination and all products are issued by Australian Retirement Trust Pty Ltd (ABN 88 010 720 840, AFSL 228975) as trustee for Australian Retirement Trust (ABN 60 905 115 063). This is general information only, so it does not take into account your personal objectives, financial situation, or needs. You should consider whether the product is right for you by also reading the relevant Product Disclosure Statement (PDS) available at australian retirement trust.com.au or call us on 13 11 84 to request a copy. Where necessary, consider seeking professional advice tailored to your individual circumstances.