

Need to confirm your identity?

☎ 13 11 84 | art.com.au

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Did you know?

You may be able to save time and avoid the hassle of post by confirming your identity in Member Online.

Visit art.com.au/memberonline to get started.

The following describes important things to remember when completing each section of the form.

1

Your current account details

Complete this section with the details we currently have on your account.

2

Why are you confirming your identity

Let us know why you are providing proof of identity in this section. Tick the option that applies to you, and then follow the instructions for what you need to provide as documentation for proof of identity.

3

Consent to verify

4

What identity documents are you providing

For where Australian Retirement Trust requests you to confirm your identity, generally we require at least one primary identifier or two secondary identifiers. A primary identifier is typically a photo ID issued by a government authority (such as a passport, driver's licence, proof of age card etc). If you don't have a primary identifier for whatever reason, you can also provide us two secondary identifiers instead (such as a notice from a government authority or utilities service).

Please tick the documents that you are providing in this section. If you're unsure about whether a document you are providing is valid for us to use, refer to the Important information page details of what must be provided in documents for it to be valid proof of identification.

5,6,7

Checklist and authorisation

Use the checklist to double check everything is complete. If you're completing this form on behalf of a member, follow the instructions. Read the authorisation statements and sign.

Super Savings

Confirm Your Identity



Australian Retirement Trust

13 11 84 | art.com.au
Reply Paid 2924
Brisbane Qld 4001

Important: Please provide us with as much information as possible. Please tick box where appropriate.
Use **BLOCK** letters and dark ink when completing this form and ensure it is signed and dated.
*DENOTES MANDATORY FIELD.

Member number

1 Personal details

Title	First name*	Middle name
<input type="text"/>	<input type="text"/>	<input type="text"/>
Last name*	Date of birth (DD/MM/YYYY)*	Gender*
<input type="text"/>	<input type="text"/>	<input type="text" value="M"/> <input type="text" value="F"/>
Street Address / PO Box*		Country of Birth*
<input type="text"/>		<input type="text"/>
Suburb / Town*	State*	Postcode*
<input type="text"/>	<input type="text"/>	<input type="text"/>
Home phone number	Daytime phone number*	
<input type="text"/>	<input type="text"/>	
Personal email address	Mobile phone number	
<input type="text"/>	<input type="text"/>	

Please complete for identity purposes.

Important information

Please attach certified proof of identity (e.g. driver's licence or passport). Refer to the Proof of identity requirements, available at art.com.au/id for more information about acceptable documents and certifiers.

2 Why are you confirming your identity

Select ONE of the following options*

<input type="checkbox"/> To search for super held outside of Australian Retirement Trust	<input type="checkbox"/> Requesting a payment from your super	<input type="checkbox"/> Providing this for an Insurance claim	Other <input type="text"/>
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You'll need to provide: one primary identifier —OR— two secondary identifiers

3 Consent to verify

With your consent, Australian Retirement Trust can use Equifax IDMatrix to verify your identity electronically. This program uses data held in places such as the Electoral roll, White pages, Department of Transport, the Passport Office, and Equifax credit information files to verify your details.

As part of the electronic verification process, we will submit your document details (for example, your driver's licence number) to third party credit reporting agencies (CRAs) and/or the Australian Government's Document Verification Service (DVS) for the purpose of confirming your identity. The DVS checks whether the information you provide matches the original records held by the relevant authorities. A CRA may check your information against the DVS and/or against records in your credit information file.

We will only use the information you provide to verify your identity and not for any other purpose. A CRA does not give us access to your credit related information, such as credit card and loan applications.

More information about the DVS is available on the Australian Government's IDMatch website at www.idmatch.gov.au. More information on how we electronically verify your identity and your rights is available in our Proof of Identity Requirements fact sheet available at art.com.au/poi.

☐ By checking this box, I confirm I am authorised to provide the personal details presented. I confirm I have read and understood the process for verifying my identity and my rights in the Proof of Identity fact sheet and consent to my information being verified electronically via submission to the DVS and/or a CRA.

☐ If you do not consent to us verifying your identity using the DVS or via a CRA, we may verify your identity in other ways but this may take longer. Refer to our Proof of Identity Requirements fact sheet at art.com.au/poi for instructions on how to prove your identity using your identity documents.

➔ Please continue over page

4 What identity documents are you providing

Important: any primary identification documents provided as proof of identity must be copies of those documents that have been certified no more than 12 months ago.

Please tick which documents you are supplying with this form.

Primary identification

Provide ONE of these

- ☐ A current Australian Passport
- ☐ A current driver's licence card
- ☐ A current Proof of age card
- ☐ Other (refer to Important information page for more options)

— OR —

Secondary identification

Provide ONE of these

- ☐ A birth certificate/extract
- ☐ A citizenship certificate issued by the Commonwealth or a foreign government
- ☐ A pension card or healthcare card issued by Services Australia that entitles you to a financial benefit

— AND —

Provide ONE of these

- ☐ A notice issued to you by the Commonwealth, a State, or a Territory within the preceding 12 months (refer to Important information page for what this must contain)
- ☐ A notice issued to you by the a local government body or utilities provider within the preceding 3 months (refer to Important information page for what this must contain)
- ☐ Other (refer to Important information page for more options)

5 Checklist

☐ Have you completed all of the mandatory fields on the form?

☐ Are you signing on behalf of the member? If you're signing on behalf of the member, you'll need to provide an original or certified copy of Guardianship papers or Power of Attorney documentation.

☐ Have you signed and dated this form? If you are under the age of 18 your parent or guardian will need to sign the form too.

6 Authorisation and declaration

I declare that all the details on this Confirm Your Identity form are correct.

Full name (print in BLOCK letters)*

Note: If you are under the age of 15 your parent or guardian will need to complete section 7 below.

Member to sign here*



Date (DD/MM/YYYY)*

7 Authorisation and declaration signed on behalf of the member

I declare:

- I am authorised to sign on behalf of the member and have attached an original or certified copy of Guardianship or Power of Attorney papers, or
- I'm signing on behalf of (or in addition to) a member under the age of 15 as their parent or guardian and have attached appropriate proof of parent or guardianship, such as a certificate of birth or adoption papers.
- that all the details on this Confirm Your Identity form are correct.

Full name (print in BLOCK letters)*

Sign here on behalf of the member*



Date (DD/MM/YYYY)*

Please return the form to
Australian Retirement Trust
Reply Paid 2924 Brisbane Qld 4001

We're careful with your personal information. Our privacy policy explains how we handle it. You can find it at art.com.au/privacy