

The Notes to your Annual statement and your accompanying Annual statement, combined make up your statement.

Super-savings account

The following contains further information relevant to your account as well as descriptions of some of the possible items that could appear in a statement. If there are items detailed in these Notes that don't appear on your statement, don't be alarmed. This simply means they aren't relevant to you for this year.

If you would like any information on the items which appear in your statement, please contact us on **13 11 84**.

Sunsuper 2018 Annual report

Super funds are able to provide members with their annual report by making it available on their website. From November, the Sunsuper 2017/18 Annual report will be available at sunsuper.com.au/annualreport. If you would prefer a printed copy free of charge, please contact us and we will send you one.

Investment returns

Returns to 30 June 2018 for Super-savings accounts						
		1 year (% p.a.)	3 years (% p.a.)	5 years (% p.a.)	7 years (% p.a.)	10 years (% p.a.)
LIFECYCLE INVESTMENT STRATEGY	Balanced Pool ¹	10.7%	8.6%	9.8%	9.2%	6.9%
	Retirement Pool ²	8.0%	6.7%	7.4%	7.1%	5.7%
	Cash Pool ³	1.7%	1.7%	1.9%	2.4%	2.8%
DIVERSIFIED OPTIONS	Growth	12.3%	9.7%	10.7%	9.7%	6.8%
	Balanced	10.7%	8.6%	9.8%	9.2%	6.9%
	Balanced-Index	8.8%	6.9%	9.0%	9.1%	6.8%
	Socially Conscious Balanced	9.3%	6.0%	7.9%	8.0%	6.2%
	Retirement	8.1%	6.7%	7.5%	7.1%	5.7%
	Conservative	5.8%	5.4%	6.0%	6.0%	5.7%
	Diversified Alternatives ⁴	n/a	n/a	n/a	n/a	n/a
SINGLE ASSET CLASS OPTIONS	Shares	13.8%	9.4%	11.1%	9.9%	7.1%
	Australian Shares	14.1%	9.9%	10.5%	9.4%	7.2%
	Australian Shares - Index	12.6%	9.1%	9.9%	9.2%	6.5%
	International Shares - Index (hedged)	11.2%	9.5%	11.9%	11.4%	8.1%
	International Shares - Index (unhedged)	15.2%	10.1%	14.4%	14.4%	8.9%
	Emerging Market Shares	11.5%	5.8%	7.3%	5.3%	3.7%
	Property	9.4%	8.6%	9.5%	8.9%	5.9%
	Australian Property - Index	11.8%	9.0%	11.0%	12.6%	5.9%
	Diversified Bonds	2.1%	3.1%	3.7%	4.5%	6.2%
	Diversified Bonds - Index	1.9%	3.5%	4.3%	5.2%	5.8%
	Cash	1.9%	2.1%	2.3%	2.8%	3.3%
	Capital Guaranteed	2.5%	2.9%	3.2%	3.4%	3.4%

¹ The Balanced Pool commenced on 4 October 2013. The Balanced Pool has identical investments to the Balanced investment option. To show our performance for the Balanced Pool we have shown the returns for the Balanced investment option up to 4 October 2013 with the returns for the Balanced Pool from 4 October 2013.

² The Retirement Pool commenced on 4 October 2013. The Retirement Pool has identical investments to the Retirement investment option. To show our performance for the Retirement Pool we have shown the returns for the Retirement investment option (adjusted to reflect fee differences) up to 4 October 2013 with the returns for the Retirement Pool from 4 October 2013.

³ The Cash Pool commenced on 4 October 2013. The Cash Pool has identical investments to the Cash investment option. To show our performance for the Cash Pool we have shown the returns for the Cash investment option (adjusted to reflect fee differences) up to 4 October 2013 with the returns for the Cash Pool from 4 October 2013.

⁴ The Diversified Alternatives investment option commenced on 30 September 2017. The return from 30 September 2017 to 30 June 2018 was 8.3%.

Note: Past performance is not a reliable indication of future performance. Returns are after investment fees and costs and investment tax. A super fund's investment performance typically varies over time. Because super is a long-term investment, five and ten-year figures smooth out short-term results – for example, in a given fund over a five year period, a growth option might have a negative return for one year but a positive return for the other four years, giving an overall result that is positive for the five years. The returns shown above are not necessarily the same as the return on investments held by individual members. The actual return received by individual members will depend on the timing of payments and other transactions and the unit prices that applied on the dates those transactions took place.

Your account at a glance

Balance as at 1 July 2017

This is the amount you had in your account at 1 July 2017. Had you left Sunsuper then, your withdrawal benefit would have been this amount less \$40, the net exit fee (gross exit fee is \$47).

Balance as at 30 June 2018

This is the amount you had in your account at 30 June 2018. Had you left Sunsuper then, your withdrawal benefit would have been this amount less \$40, the net exit fee (gross exit fee is \$47). Your balance is calculated by multiplying the number of units you have in each investment option by the unit price for each option. As the unit prices are calculated on a daily basis, the value of your account may change daily. If you are leaving Sunsuper you should contact us to find out the value of your account at that time.

Investment returns to 30 June 2018

This section if included in your *Annual statement* shows the 1, 5 and 10 year return for the investment options you were invested in as at 30 June 2018. This is not necessarily the same as the return you received as the actual return received by an individual member will depend on the timing of transactions and the unit prices that applied on the dates those transactions took place.

Your personal details

Beneficiaries (preferred or binding)

This lists the people you nominated to receive your death benefit from your account when you die. If you made a

- preferred beneficiary nomination, it acts as a guide for the Trustee, who in most cases will pay your benefits to your preferred beneficiary(s), but not always, as the Trustee has a responsibility to make sure your benefits are distributed in an appropriate manner.
- binding beneficiary nomination, the Trustee has no discretion and is bound to pay your death benefit to your nominated beneficiary(s) provided the person(s) nominated is (are) your dependant or legal personal representative, the proportion of benefit to be paid to each person is readily ascertainable, the nomination is valid and less than 3 years old, and there is no contrary court order. You may confirm, amend or revoke a binding nomination at any time.

It's important to regularly review your nominated beneficiaries as your life changes. For more information on the types of beneficiaries you can nominate please refer to the latest *Sunsuper for life guide*, visit sunsuper.com.au/beneficiary or contact us.

Where am I heading - Superannuation projection assumptions

If you were provided a superannuation projection with your *Annual statement*, below are the mandatory Government assumptions used to calculate the estimate.

What this estimate means

The projection is just an estimate, not a guarantee. The actual money you get in your retirement may be very different from this estimate. The amounts are shown in today's dollars. This estimate does not consider any other superannuation accounts that you may hold or other assets that you own.

How the estimate is worked out

This estimate has been worked out using these assumptions and figures:

- your balance in your super fund as at 30 June 2018 as stated on your *Annual statement*
- your wages will increase at the same rate as inflation

- investment earnings of 3% per year after inflation and investment fees and costs
- annual Administration fees and costs equal to the amount stated in your *Annual statement* (note that these amounts may change over time)
- your rate of super contributions during the previous year will continue unchanged until retirement
- you retire at age 67
- you want your super to last for 25 years, that is, until age 92. Around one in six men and one in four women who reach age 67 will live beyond age 92
- annual insurance premiums as stated on your *Annual statement* (note that this amount may change over time)
- current tax and superannuation laws remain unchanged.

These are standard assumptions and have been set with input from the Australian Government Actuary. They may not match your actual circumstances either now or in the future. Also, the figures used may differ from those shown in your *Annual statement*. The annual income shown does not include any deductions for income tax you may have to pay. If you want to know more about the way this estimate has been calculated, or the assumptions, call us on **13 11 84**.

What you will actually get when you retire

The actual amount of money you get in retirement may vary considerably from the estimate. Factors that influence what you will get include:

- the investment options you choose (e.g. Conservative, Balanced, Growth),
- the performance of your investment,
- the total fees charged in relation to your account,
- when you retire and get access to your super,
- the super contributions you and your employer make,
- whether you choose to buy an account-based pension or non account-based income stream when you retire,
- any allowance you make for a pension for your spouse or partner, and
- whether you receive any age pension or other government benefit.

This estimate has been calculated assuming all current rules concerning super and taxing super remain in place. This estimate only applies to your super account with this fund.

Getting help

Don't make changes to your retirement savings arrangements based on this estimate. Before you make changes, you should get further information or advice. Online calculators let you explore your potential retirement income in more detail. They let you personalise the estimate, and show how you can improve your retirement income. These calculators include:

- Sunsuper's *Retirement Forecaster* available at sunsuper.com.au/calculators, and
- ASIC's MoneySmart retirement planner at moneysmart.gov.au

Your statement in detail

Contributions

This section lists any contributions that have gone into your account, including contributions made by your employer, you or the Government. Contributions shown under the Employer compulsory contributions section include amounts advised by your employer that are required to be paid under your employment agreement. If you would like more information on ways to contribute to your account or information on any maximum contribution caps that could apply visit sunsuper.com.au/caps

Net investment earnings

This section shows the amount of money your investment has made, or lost, over the year, after investment fees and costs and investment tax.

Transfers and roll-ins

This section lists any roll-ins or transfers we have received for you from other superannuation funds.

Former members of Kinetic Super: Kinetic Super merged into Sunsuper on Saturday 12 May 2018, with an effective transfer date of your account balance of the next business day, being 14 May 2018.

Insurance proceeds

This section lists the proceeds of any insurance claims paid into your account.

Additional explanation of fees and costs

Administration fees

Administration fees are generally deducted weekly. The Administration fees table shows the total Administration fees you paid over the 2017/2018 year. To view a detailed list of transactions on your account, log in to *Member Online*.

Other fees

This amount includes any exit fees, advice fees or family law legislation fees.

Investment fees

Investment fees were not deducted directly from your account. Instead they were deducted daily from the investment options as part of the calculation of daily unit prices. To allow you to better understand the effect of these fees on your account balance, we show them as an approximate dollar amount.

Indirect costs of your investment

Indirect costs were not deducted directly from your account. Instead they were incurred within underlying investments and deducted from investment returns prior to the calculation of daily unit prices. To allow you to better understand the effect of these costs on your account balance, we show them as an approximate dollar amount. The estimated indirect cost ratio for your investment in 2017/2018 is the ratio of the total indirect costs to your average account balance over the financial year.

Transactional and operational costs

Transactional and operational costs include explicit and implicit costs. Explicit costs include brokerage, settlement costs (including custody costs) and stamp duty, and are included in the indirect costs. Implicit costs, which are effectively the difference between the price for the purchase and sale of an investment asset, are not included in the indirect costs. Transactional and operational costs are an additional cost to you, however they are not paid from your Sunsuper account as they are always incurred indirectly and as such are included in your net investment returns. The transactional and operational costs for each investment option (calculated using actual costs and reasonable estimates of costs incurred in 2017-18) are shown in the following table.

Investment option	Transactional and operational costs (% p.a. of your balance)
Lifecycle Investment Strategy	0.18%
Growth	0.18%
Balanced	0.19%
Balanced - Index	0.10%
Socially Conscious Balanced	0.38%
Diversified Alternatives	0.52%
Retirement	0.16%
Conservative	0.14%
Shares	0.08%
Australian Shares	0.21%
Australian Shares - Index	0.01%
International Shares - Index (hedged)	0.00%
International Shares - Index (unhedged)	0.00%
Emerging Markets Shares	0.01%
Property	0.37%
Australian Property - Index	0.01%
Diversified Bonds	0.06%
Diversified Bonds - Index	0.10%
Cash	0.00%
Capital Guaranteed	0.00%

Borrowing costs

Borrowing costs are costs incurred by the underlying investment manager who may use borrowing or lending to facilitate certain investment strategies, and are not included in the indirect costs, investment fees or transactional and operational costs. You can find the borrowing costs in the *Sunsuper for life guide*, available at sunsuper.com.au/pds or your *Corporate* or *Business* plan microsite.

Property operational costs

A property operational cost is a transactional and operational cost that relates to real property and does not relate to the acquisition or disposal of real property and is not a management cost. These costs are not included in the indirect costs, investment fees or transactional and operational costs. You can find the property operational costs in the *Sunsuper for life guide*, available at sunsuper.com.au/pds or your *Corporate* or *Business* plan microsite.

Insurance fees

Insurance premiums in *Sunsuper for life* (Tailored Income Protection only), *Sunsuper for life Business* and most *Sunsuper for life Corporate* plans include an insurance fee to offset Sunsuper's costs of providing the cover. Refer to the relevant *Insurance guide*, available at sunsuper.com.au/pds or your *Corporate* or *Business* plan microsite.

Tax

This section lists tax deducted from your account but does not include withdrawal tax or investment tax.

No TFN Tax

If you did not provide us with your TFN a 32% No TFN contributions tax is applied to your employer contributions, including salary sacrifice, and will be shown in the tax section of your statement. If you provide us with your TFN, we may be able to claim this amount back from the ATO and refund it to your account. Any refund will be shown as No TFN tax rebate. To provide your TFN call us on **13 11 84**.

Withdrawals and transfers-out

This section lists any withdrawals or transfers out of your account including any payments made to the ATO for amounts in excess of contribution caps.

Your investments

This section shows you how your money was invested.

Important information regarding the Capital Guaranteed investment option

If you have money invested in the Capital Guaranteed investment option it is important (particularly if your account balance is \$10,000 or more) for you to read this section which highlights the low risk, low return nature of this investment option. Where investments are made into capital guarantee superannuation products issued by life insurance companies or banks, the capital guarantee is provided by the life company or bank. Sunsuper itself does not guarantee the security of capital. While the capital value is guaranteed by the issuing life insurance companies or banks not to fall, the trade-off with this guarantee is that your longer-term returns may be lower than some less conservative options. This may limit the chances of achieving your financial goals. You may wish to consider other options that may provide higher returns over the long-term. You should also consider seeking financial advice on alternative investment arrangements before investing in or continuing to hold your funds in this option. As at 30 June 2018, the Capital Guaranteed investment option was invested in products issued by Suncorp and AMP, and cash deposits with Bankwest, Suncorp and ME Bank.

Your insurance at 1 July 2018

This section shows your amount of insurance cover and the cost applicable to your insurance cover (if any) as at 1 July 2018. You might like to take this opportunity to review your insurance and contact us if you would like to apply for cover, or change, or cancel the cover you have. Insurance cover shown on the *Annual statement* is subject to the terms and conditions outlined in the latest *PDS, Insurance guide* and group life policy documents. The cover displayed on your statement is based upon certain assumptions including your employment status and health when insurance cover commenced or changed and your employment status at the date of claim. If your circumstances change, or there are other factors that mean the assumptions are incorrect, for example, if you were a casual employee when your cover commenced or if you were on restricted duties, you may not be eligible to claim insurance benefits or your insured amount may be different to what is stated. These eligibility conditions include, but are not limited to, employment status, cover type and the receipt of employer contributions. It is also important to note that to be eligible to make a Total & Permanent Disability claim you must notify Sunsuper of your claim within five years from the date of your disability if you have Total & Permanent Disability cover within *Sunsuper for life* (note that this does not apply to *Sunsuper for life for former Kinetic Super members, Sunsuper for life Business* or *Sunsuper for life Corporate*). Premiums are calculated weekly and normally deducted from your account each month. It's also important to remember that changing employers or redirecting your superannuation guarantee contributions to another fund can impact your insurance so make sure you check with us.

For more information about insurance cover and how you can apply for more, call us on **13 11 84**.

Your death benefit

Your death benefit consists of your account balance (at the time the benefit is paid) and your insurance benefit if you have active cover through Sunsuper at the time of your death.

Your Total & Permanent Disability benefit

Your Total & Permanent Disability benefit consists of your account balance (at the time your benefit is paid) and your insurance benefit if you have active cover through Sunsuper at the time the disablement occurs.

It's important to note that if you have Total & Permanent Disability Assist cover (*Sunsuper for life* members only), your insurance benefit may be paid as up to six Annual Support Payments (each equal to one sixth of your cover amount as at your Date of Disablement) rather than a lump sum. In some circumstances, Total & Permanent Disability Assist may be paid as a single lump sum payment. Please note: this does not apply to *Sunsuper for life for former Kinetic Super members, Sunsuper for life Business* or *Sunsuper for life Corporate* members.

Additional Insurance Information

Sunsuper for life members – your level of cover or amount of premium may change on your birthday each year. If you have insurance cover through Sunsuper, and leave your Sunsuper employer, your cover will generally continue until you cancel it, or until an event occurs that stops your insurance cover as specified in the *Sunsuper for life Insurance Guide*.

Sunsuper for life Business members – your cover is calculated on a monthly basis, usually on the first day of the month. The amount of insurance will be based on your latest salary as advised by your employer to Sunsuper. The premium is based on this cover and may vary during the year. If you have insurance cover through Sunsuper, and leave your Sunsuper employer, your cover will generally continue until you cancel it, or until an event occurs that stops your insurance cover as specified in *Sunsuper for life Business Insurance Guide*.

Sunsuper for life Corporate members – your Income Protection cover generally stops when you stop working for your employer. If you start employment with another employer within 120 days, your Income Protection cover may re-start without evidence of health, if you provide proof acceptable to the insurer of your new employment and occupational status. When you stop working for your Sunsuper employer, it's important to let us know. Refer to your latest *Sunsuper for life Corporate Insurance Guide* to determine what insurance cover is available to you, and what happens if you leave your current employer.

Sunsuper for life for former Kinetic Super members - some members of Kinetic Super became members of *Sunsuper for life for former Kinetic Super members*, and will have different insurance arrangements from other *Sunsuper for life* members. If you are a member of *Sunsuper for life for former Kinetic Super members* the Kinetic super logo is displayed on page 1 of your *Annual statement* and your *Product Disclosure Statement* and other important documents can be found online at sunsuper.com.au/kinetic-super

Automatic Cancellation

Unless you advised otherwise, insurance cover will stop if your account balance is low and inactive. Normally this will be when your balance is less than \$6,000 and an Eligible Contribution has not been received for 12 months or more (for *Sunsuper for life for former Kinetic Super members* this is 10 months or more), or if there is not enough money in your account to pay the premium and it remains unpaid for 4 months. Where we have valid contact details, we will contact you advising the date your cover will stop. It is possible that even though your statement shows you had insurance cover at 1 July 2018, your cover may have stopped on or before 1 July 2018 or between 1 July and the date we have provided you your *Annual statement*. If this applies to you, you will have already received, or should shortly receive, a letter.

Insurance in Superannuation Voluntary Code of Practice

Sunsuper has adopted the Insurance in Superannuation Voluntary Code of Practice (Code). The Code is the superannuation industry's commitment to high standards when providing insurance to members of superannuation funds. The Code contains standards we will uphold when providing insurance benefits to you. Please refer to sunsuper.com.au/insurance for more information on the Code.

Death cover higher than Total & Permanent Disability cover?

If you are a *Corporate* or *Business* member please note that, if you are paid a Total & Permanent Disability benefit you will not be able to maintain any death cover above the amount of the Total & Permanent Disability benefit paid.

Need to make a Claim?

It's important you contact us immediately, so we can make the process as easy as possible and support you. Contact us on **13 11 84** - We're here to help at no extra cost to you! Sunsuper's experienced Claims

Representatives will guide you through the claims process.

Your preservation summary

This section shows when you can access your money. Under current law, preservation age varies according to birth date (see the table below).

Date of birth	Preservation age
Before July 1960	55
1 July 1960 - 30 June 1961	56
1 July 1961 - 30 June 1962	57
1 July 1962 - 30 June 1963	58
1 July 1963 - 30 June 1964	59
After 30 June 1964	60

Additional Information

We are obliged to provide you with any information on Sunsuper you reasonably require to understand your benefit entitlements. So if you would like more information on Sunsuper, your investment options, your insurance cover and options, or ways to contribute visit sunsuper.com.au If you have any questions about your statement call **13 11 84**.

MySuper Product dashboard

The MySuper Product dashboard is designed to provide key information to help you compare Sunsuper's investments, fees and costs with other MySuper products and make an informed choice about your super. Our latest MySuper Product dashboard for the Lifecycle Investment Strategy is available on our website, visit sunsuper.com.au/dashboard

Superannuation contribution follow up

We do not know whether a contribution is due for you because we do not have sufficient information about your employment status or other relevant personal circumstances. Please check your statement to make

sure all your employer and other contributions are listed. Talk to your employer or Sunsuper if you believe any payments may be missing. If you make personal member contributions to Sunsuper, your employer has 28 days from the end of the month the contributions were taken out of your pay to send them to us.

Concerns and complaints

If you are unhappy with our service or super fund, we offer a complaint resolution process at no additional cost to you. Contact us to discuss your complaint:

Customer Service Team: **13 11 84**

sunsuper.com.au/contactus

Write to: Sunsuper Customer Relations Team GPO Box 2924
Brisbane QLD 4001

We will do everything we can to resolve the issue as quickly as possible. If you are still not happy or Sunsuper has not responded within 90 days, you can contact the Superannuation Complaints Tribunal (SCT). This is an independent body set up by the Federal Government to help resolve complaints through conciliation. Access to the SCT is free of charge.

The SCT's contact details are as follows:

Superannuation Complaints Tribunal

Locked Bag 3060 Melbourne VIC 3001.

Call: 1300 884 114

Email: info@sct.gov.au

Web: www.sct.gov.au

Important: Upcoming changes to the complaint resolution process

From 1 November 2018, a new body, the Australian Financial Complaints Authority (AFCA), will replace the SCT. From this day, AFCA will handle all new complaints relating to superannuation, as well as complaints about most other non-super financial services. This will not change how you can lodge a complaint with us. Access to AFCA is free of charge.

AFCA can be contacted as follows from 1 November 2018:

Australian Financial Complaints Authority

GPO Box 3 Melbourne VIC 3001

Call: 1800 931 678

Email: info@afca.org.au

Web: www.afca.org.au

☎ 13 11 84 (+61 7 3121 0700 when overseas)
 ✉ GPO Box 2924 Brisbane QLD 4001
 🖱 sunsuper.com.au
 🐦 twitter.com/sunsuper
 📘 facebook.com/sunsuper
 🌐 linkedin.com/company/sunsuper

To help you get the most from your super, Sunsuper may send you marketing material from time to time. If you do not wish to receive this material, please contact us on **13 11 84**.

Disclaimer and disclosure Sunsuper Pty Ltd, ABN 88 010 720 840, AFSL No. 228975, is the issuer and Trustee of the Sunsuper Superannuation Fund, ABN 98 503 137 921, USI 98 503 137 921 001, MySuper Authorisation 98 503 137 921 996. All advice in this *Annual statement* is general advice only and does not take into account your objectives, financial situation or needs. Before acting on general advice, you should consider its appropriateness having regard to your objectives, financial situation and needs. You should consider the relevant *PDS* in deciding whether to acquire, or to continue to hold, the product. A copy of the *PDS* can be obtained by visiting sunsuper.com.au/pds, your *Business* or *Corporate* plan microsite or by calling **13 11 84**. We make every effort to ensure that the information shown on this statement is correct. Sunsuper reserves the right to make adjustments for any errors, misprints or omissions. We are committed to respecting the privacy of personal information you give us. Our formal Privacy Policy sets out how we do this. If you would like a copy of Sunsuper's Privacy Policy, please let us know. We have also published our Privacy Policy on our website sunsuper.com.au/privacy-policy Your 2018 *Annual statement* was prepared as at the date indicated on the final page of your statement. It is based on information we held and transactions we had processed up to 30 June 2018, except for your nominated beneficiaries and future contribution investment allocation which is based on information held when your statement was generated.

These *Notes* to your *Annual statement* were prepared 16 August, 2018.