

Notes to your Annual statement

The Notes to your Annual statement and your accompanying Annual statement, combined make up your statement.

Super-savings account

The following contains further information relevant to your *Sunsuper for life Super-savings, Corporate Super-savings and/or Business Super-savings account* as well as descriptions of some of the possible items that could appear in a statement. If you would like any information on the items which appear in your statement please contact us on **13 11 84**.

Product changes

We announced a variety of product and legislative changes in our *Product update 2016*.

The *Product update* included:

- Changes to the insurance we offer (*Sunsuper for life* members only)
- Investment changes
- Other important product and Government changes, including our new Retirement Bonus

These changes have been applied, where applicable, to the 1 July 2016 *Product Disclosure Statements (PDSs)*. The *PDSs* are available at:

- sunsuper.com.au/pds (*Sunsuper for life* members)
- your employer's Sunsuper microsite (*Sunsuper for life Corporate* and *Sunsuper for life Business* members)

Important information (*Sunsuper for life* members only):

Page 3 of the *Product update 2016* for *Sunsuper for life* members contained an extract of the TPD Assist definition that was to apply from 1 July 2016. In the course of finalising the insurance policy the wording of Part B of the TPD Assist definition changed between the time the *Product update* was sent to members and its introduction on 1 July 2016. Part B of the TPD Assist definition, applicable from 1 July 2016, is shown overleaf. For a copy of the *Product update 2016*, visit sunsuper.com.au/productupdate2016

Part B1

Where you were Employed immediately prior to the Date of Disablement and solely by reason of an injury or sickness:

- a) you have been continuously unable to perform your occupational duties since the Date of Disablement and remain so at the Date of Lodgement solely due to the injury or sickness; and
- b) you are under the care of, and following the advice and treatment of a Medical Practitioner; and
- c) the insurer determines in its opinion that you, as at the Date of Lodgement, will be unable ever again to be gainfully employed in any occupation for which you are reasonably suited by education, training or experience.

The determination by the insurer under paragraph (c) is to be made after considering all relevant evidence which is reasonably available to the insurer as at the Date of Lodgement, including any education, training or experience acquired by you up to the Date of Lodgement.

Part B2

Where you were Employed immediately prior to the Date of Disablement and solely by reason of an injury or sickness:

- a) you have been continuously unable to perform your occupational duties since the Date of Disablement and remain so at the New Assessment Date solely due to the injury or sickness; and
- b) you are under the care of, and following the advice and treatment of a Medical Practitioner; and
- c) either:
 - (i) you have not been required by the insurer to participate in an Occupational Rehabilitation Program; or

(ii) you have been required by the insurer to participate in an Occupational Rehabilitation Program and are fully participating in the Occupational Rehabilitation Program to the satisfaction of the insurer*; and

- d) the insurer determines in its opinion that you, as at the New Assessment Date, will be unable ever again to be gainfully employed in any occupation for which you are reasonably suited by education, training or experience.

The determination by the insurer under paragraph (d) is to be made after considering all relevant evidence which is reasonably available to the insurer as at the relevant New Assessment Date, or subsequently given to the insurer and relevant to the assessment of you as at the relevant New Assessment Date, including any Occupational Rehabilitation Program and any education, training or experience acquired by you up to the relevant New Assessment Date; **or**

* Where you cease to participate in a required Occupational Rehabilitation Program on the advice of your treating Medical Practitioner, the insurer will consider whether it should vary the Occupational Rehabilitation Program or withdraw its requirement that you participate in the Occupational Rehabilitation Program and in doing so will consider any independent evidence in its consideration as well as any written documentation from your treating Medical Practitioner addressing the following:

- (i) outlining the reasons that you have been advised to cease participation in the Occupational Rehabilitation Program; and
- (ii) stipulating the duration of any required period of cessation and the anticipated timeframe for return to participation in the Occupational Rehabilitation Program; and
- (iii) whether any variations can be made to the Occupational Rehabilitation Program that would enable you to participate; and
- (iv) all medical information relied upon by the treating Medical Practitioner in forming their opinion.

In addition to what's noted above, we would also like to inform you of the following changes that apply to *Sunsuper for life, Business and Corporate* members:

Buy-sell spreads. From 1 July 2016 the Buy-sell spreads for all investment options are nil. The Buy-sell spreads for each investment option may vary from time to time to reflect the spreads charged by the relevant managers. Refer to the *Sunsuper for life investment guide* for more information.

Fee and cost disclosure. Due to upcoming legislative changes to how investment fees and costs must be calculated and disclosed, we will be updating our estimated investment fees and costs from when these changes become effective. The updated estimated fees and costs will be shown the next time we update our *PDSs* and *guides*. The current *PDS* and *guides* are available at sunsuper.com.au/pds

2016 Federal Budget. Sunsuper intends to apply any changes resulting from the 2016 Federal Budget as and when required by law.

- **Non-concessional caps.** In the 2016 Federal Budget, the Government proposed to replace the current non-concessional cap with a lifetime cap of \$500,000 effective from 7:30 PM on 3 May 2016, incorporating non-concessional contributions made since 1 July 2007. Refer to the *Contribution caps* factsheet at sunsuper.com.au/factsheets for up-to-date information.

Unclaimed benefits-lost super

From 31 December 2016 super funds must transfer lost super (including inactive accounts) to the ATO if the account balance is under \$6,000.

So if you've got a low balance and haven't had any contributions paid into your account recently, or if you aren't sure if we've got your correct address on file, make sure you contact us if you don't want your super to be transferred to the ATO.

Sunsuper 2016 Annual report

Super funds are able to provide members with their annual report by making it available on their website. From October the *Sunsuper 2016 Annual report* will be available on our website sunsuper.com.au/annualreport. If you would prefer a printed or electronic copy free of charge, please contact us and we will send you one.

Returns to 30 June 2016

| Option | Commencement Date | Since commencement (% p.a.) | 1 year (%) | 3 years (% p.a.) | 5 years (% p.a.) | 7 years (% p.a.) | 10 years (% p.a.) |
|--|-------------------|-----------------------------|------------|------------------|------------------|------------------|-------------------|
| Lifecycle Investment Strategy - Balanced Pool ⁽¹⁾ | n/a | n/a | 3.1% | 8.8% | 8.3% | 8.5% | 5.6% |
| Lifecycle Investment Strategy - Retirement Pool ⁽²⁾ | n/a | n/a | 2.7% | 6.6% | 6.4% | 6.6% | 4.7% |
| Lifecycle Investment Strategy - Cash Pool ⁽³⁾ | n/a | n/a | 1.8% | 2.1% | 2.7% | 3.0% | 3.6% |
| Growth | n/a | n/a | 2.8% | 9.0% | 8.3% | 8.5% | 5.0% |
| Balanced | n/a | n/a | 3.1% | 8.8% | 8.3% | 8.5% | 5.6% |
| Retirement | n/a | n/a | 2.8% | 6.7% | 6.5% | 6.6% | 4.8% |
| Conservative | n/a | n/a | 3.4% | 5.8% | 5.9% | 6.3% | 5.3% |
| Balanced - Index | n/a | n/a | 4.3% | 9.5% | 9.4% | 9.3% | 5.3% |
| Shares | n/a | n/a | -0.7% | 8.7% | 8.0% | 8.6% | 4.2% |
| Australian Shares | n/a | n/a | 2.0% | 8.1% | 7.7% | 8.8% | 5.7% |
| Australian Shares - Index | n/a | n/a | 1.5% | 7.9% | 7.6% | 8.9% | 4.9% |
| International Shares (hedged) | n/a | n/a | -3.3% | 9.5% | 9.1% | 10.8% | 4.1% |
| International Shares (unhedged) | n/a | n/a | -2.9% | 9.7% | 9.0% | 7.2% | 1.7% |
| International Shares - Index (hedged) | n/a | n/a | -0.9% | 9.8% | 9.9% | 12.2% | 5.5% |
| International Shares - Index (unhedged) | n/a | n/a | 1.6% | 14.3% | 14.4% | 11.2% | 4.5% |
| Emerging Markets Shares | 01-Jul-07 | 0.6% | -9.9% | 2.7% | 1.8% | 3.1% | n/a |
| Property | 01-Jul-07 | 3.1% | 10.0% | 10.6% | 9.2% | 10.7% | n/a |
| Australian Property - Index | n/a | n/a | 21.7% | 16.5% | 16.6% | 15.1% | 3.1% |
| Fixed Interest | n/a | n/a | 3.7% | 4.3% | 5.2% | 6.9% | 6.9% |
| Fixed Interest - Index | n/a | n/a | 9.0% | 6.7% | 7.0% | 6.8% | 6.9% |
| Cash | n/a | n/a | 2.3% | 2.5% | 3.1% | 3.5% | 4.1% |
| Ethical, Environmental & Socially Responsible Investments | n/a | n/a | 0.3% | 7.1% | 7.7% | 8.0% | 5.1% |
| Capital Guaranteed | n/a | n/a | 3.8% | 3.7% | 3.8% | 3.9% | 4.4% |

(1) The Balanced Pool commenced on 4 October 2013. The Balanced Pool has identical investments to the Balanced Option. To show our performance for the Balanced Pool we have shown the returns for the Balanced Option up to 4 October 2013 with the returns for the Balanced Pool from the 4 October 2013.

(2) The Retirement Pool commenced on 4 October 2013. The Retirement Pool has identical investments to the Retirement Option. To show our performance for the Retirement Pool we have shown the returns for the Retirement Option (adjusted to reflect fee differences) up to 4 October 2013 with the returns for the Retirement Pool from the 4 October 2013.

(3) The Cash Pool commenced on 4 October 2013. The Cash Pool has identical investments to the Cash Option. To show our performance for the Cash Pool we have shown the returns for the Cash Option (adjusted to reflect fee differences) up to 4 October 2013 with the returns for the Cash Pool from the 4 October 2013.

Note: Past performance is not a reliable indication of future performance. Returns are after Investment fees and investment tax. A super fund's investment performance typically varies over time. Because super is a long-term investment, five and ten-year figures smooth out short-term results – for example, in a given fund over a five year period, a growth option might have a negative return for one year but a positive return for the other four years, giving an overall result that is positive for the five years. The returns shown above are not necessarily the same as the return on investments held by individual members. The actual return received by individual members will depend on the timing of withdrawals and other transactions and the unit prices that applied on the dates those transactions took place.

Where an investment option has less than 10 years of performance data, the since commencement return (% p.a.) performance figure is reported. The since commencement return (% p.a.) performance figure is the actual return the option has achieved from commencement to 30 June 2016.

Your account at a glance

Balance as at 1 July 2015. This is the amount you had in your account at 1 July 2015. Had you left Sunsuper then, your withdrawal benefit would have been this amount less \$40, the net exit fee.

Balance as at 30 June 2016. This is the amount you had in your account at 30 June 2016. Had you left Sunsuper then, your withdrawal benefit would have been this amount less \$40, the net exit fee. Your balance is calculated by multiplying the number of units you have in each investment option by the unit price for each option. As the unit prices are calculated on a daily basis, the value of your account may change daily. If you are leaving Sunsuper you should contact us to find out the value of your account at that time.

Fund investment returns to 30 June 2016

This section if included in your *Annual statement* shows the 1, 5 and 10 year return for the investment options you were invested in as at 30 June 2016. This is not necessarily the same as the return you received as the actual return received by an individual member will depend on the timing of transactions and the unit prices that applied on the dates those transactions took place.

Your insurance at 1 July 2016

This section shows your amount of insurance cover and the cost applicable to your insurance cover (if any) as at 1 July 2016. You might like to take this opportunity to review your insurance and contact us if you would like to apply for cover, or change, or cancel the cover you have. Insurance cover shown on the *Annual statement* is subject to the terms and conditions outlined in the latest *Product Disclosure Statement (PDS)* and group life policy documents. This cover may be based upon certain assumptions in relation to you which may not be factually correct and as a consequence may result in you being ineligible to claim insurance benefits or being ineligible for different levels of cover. These eligibility conditions include, but are not limited to, employment status, cover type and the receipt of employer contributions. It is also important to note that to be eligible to make a TPD claim you must notify Sunsuper of your claim within five years from your Date of Disablement if you have TPD cover within *Sunsuper for life* (note that this does not apply to *Sunsuper for life Corporate* or *Sunsuper for life Business*). Premiums are calculated weekly and normally deducted from your account each month. It's also important to remember that changing employers or redirecting your superannuation guarantee contributions to another fund can impact your insurance so make sure you check with us.

For more information about insurance cover and how you can apply for more, call us on **13 11 84**.

Additional Insurance Information

Sunsuper for life members. Your level of cover and/or amount of premium may change on your birthday each year. If you have insurance cover through Sunsuper, and leave your Sunsuper employer, your cover will generally continue until you cancel it, or until an event occurs that stops your insurance cover as specified in the *PDS*.

Insurance cover will stop if your account balance falls below \$1,500 and a Superannuation Guarantee contribution has not been received for 12 months or if there is not enough money in your account to pay the premium and it remains unpaid for 4 months. It is possible that even though your statement shows you had insurance cover at 1 July 2016, your cover may have stopped on or before 1 July 2016. If this applies to you, you will have already received, or should shortly receive, a letter.

Sunsuper for life Business members. Cover and premiums may change, as described in the *PDS*. If you have insurance cover through Sunsuper, and leave your Sunsuper employer, your cover will generally continue until you cancel it, or until an event occurs that stops your insurance cover as specified in the *PDS*.

Sunsuper for life Corporate members. Cover and premiums may change, as described in the *PDS*. Any Income Protection cover generally stops when you stop working for your employer. If you start employment with another employer within 120 days, your Income Protection cover may re-start without evidence of health, if you provide proof acceptable to the insurer of your new employment and occupational status. When you stop working for your Sunsuper employer, it's important to let us know. Refer to your latest *PDS* to determine what insurance cover is available to you if you leave your current employer.

Your Death benefit consists of your account balance (at the time the benefit is paid) and your insurance benefit if you have a active cover through Sunsuper at the time of your death.

Your Total and Permanent Disability benefit consists of your account balance (at the time your benefit is paid) and your insurance benefit if you have a active cover through Sunsuper at the time the disablement occurs.

Your personal details

Beneficiaries (preferred or binding). This lists the people you nominated to receive your Death benefit from your account when you die. If you made a:

- preferred beneficiary nomination, it acts as a guide for the Trustee, who in most cases will pay your benefits to your preferred beneficiary(s), but not always, as the Trustee has a responsibility to make sure your benefits are distributed in an appropriate manner.
- binding beneficiary nomination, the Trustee has no discretion and is bound to pay your death benefit to your nominated beneficiary(s) provided the person(s) nominated is your dependant or legal personal representative, the proportion of benefit to be paid to each person is readily ascertainable, the nomination is valid and less than 3 years old, and there is no contrary court order. You may confirm, amend or revoke a binding nomination at any time.

It's important to regularly review your nominated beneficiaries as your life changes. For more information on the types of beneficiaries you can nominate please refer to the latest *PDS* and *guide*.

Your detailed statement

Contributions

This section lists any contributions that have gone into your account, including contributions made by your employer, you or the Government. Contributions shown under the Employer compulsory contributions section include amounts advised by your employer that are required to be paid under your employment agreement. If you would like more information on ways to contribute to your account or information on any maximum contribution caps that could apply visit sunsuper.com.au

Net investment earnings

This section shows the amount of money your investment has made, or lost, over the year and is after Investment fees and investment tax.

Indirect costs of your investment. Investment fees were not deducted directly from your account. Instead they were paid by reducing investment earnings before the earnings were allocated to your account. These fees are disclosed as 'Indirect Costs' in your *Annual statement*. To allow you to better understand the effect of these fees on your account balance, we show them as an approximate dollar amount. The estimated indirect cost ratio for your investment in 2015/2016 is the ratio of the total indirect costs to your average account balance over the financial year.

Transfers and roll-ins from other funds

This section lists any roll-ins or transfers we have received for you from other superannuation funds.

Insurance proceeds

This section lists the proceeds of any insurance claims paid into your account.

Fees

This section lists fees we have deducted from your account to pay for the operation of your account.

Administration fees. Your Administration fees (flat fee and percentage fee) are normally deducted from your account weekly.

Buy-sell spread. A Buy-sell spread is a fee to recover transaction costs incurred by the Trustee, or the Trustees, of a super fund in relation to the sale and purchase of assets of the fund. When money is invested in an investment option with a Buy-sell spread, the entry unit price includes a buy spread and is used to buy units. When money is withdrawn from an investment option with a Buy-sell spread, the exit unit price includes a sell spread and is used to sell units.

If you were invested in any of the below investment options during 2015/16, you could have incurred a Buy-sell spread whenever you made contributions (including roll-ins from other funds), withdrawals or investment switches, and when any administration fees or insurance premiums were paid. The Buy-sell spread that applied to each option are listed over leaf.

| Investment option | Buy-sell spread |
|---|----------------------|
| Balanced - Index | 0.15% / 0.11% |
| Australian Shares - Index | 0.10% / 0.10% |
| International Shares - Index (hedged) | up to 0.31% / 0.26%* |
| International Shares - Index (unhedged) | up to 0.30% / 0.25%* |
| Australian Property - Index | 0.10% / 0.10% |
| Fixed Interest - Index | 0.06% / 0.06% |
| Ethical, Environmental and Socially Responsible Investments | 0.23% / 0.23% |

* Spreads reduced on 7/10/15 and reduced again to Nil on 24/11/15.

Buy-sell spreads are no longer charged on any of Sunsuper's investment options effective 1 July 2016. However, we reserve the right to apply a Buy-sell spread at our discretion.

Tax

This section lists tax deducted from your account but does not include withdrawal tax or investment tax.

No TFN Tax. If you did not provide us with your TFN a 34% No TFN contributions tax is applied to your employer contributions, including salary sacrifice, and will be shown in the tax section of your statement. If you provide us with your TFN, we may be able to claim this amount back from the ATO and refund it to your account. Any refund will be shown as No TFN tax rebate. To provide your TFN call us on **13 11 84**.

Withdrawals and transfers-out to other funds

This section lists any withdrawals or transfers out of your account including any payments made to the ATO for amounts in excess of contribution caps.

Your investments

This section shows you how your money was invested.

Important information regarding the Capital Guaranteed option. If you have money invested in the Capital Guaranteed option it is important (particularly if your account balance is \$10,000 or more) for you to read this section which highlights the low risk, low return nature of this investment option. Where investments are made into capital guarantee superannuation products issued by life insurance companies or banks, the capital guarantee is provided by the life company or bank. Sunsuper itself does not guarantee the security of capital. The Capital Guaranteed option is quite different from other investment options. While the capital value is guaranteed by the issuing life insurance companies or banks not to fall, the trade-off with this guarantee is that your longer-term returns may be lower than some less conservative options. This may limit the chances of achieving your financial goals. You may wish to consider other options that may provide higher returns over the long-term. You should also consider seeking financial advice on alternative investment arrangements before investing in or continuing to hold your funds in this option. As at 30 June 2016, the Capital Guaranteed option was invested in products issued by Suncorp and AMP, and cash deposits with ME Bank, Bankwest and Westpac.

Your preservation summary

This section shows when you can access your money. Preservation age depends on your date of birth as shown below.

| Date of birth | Preservation age |
|----------------------------|------------------|
| Before July 1960 | 55 |
| 1 July 1960 - 30 June 1961 | 56 |
| 1 July 1961 - 30 June 1962 | 57 |
| 1 July 1962 - 30 June 1963 | 58 |
| 1 July 1963 - 30 June 1964 | 59 |
| After 30 June 1964 | 60 |

Superannuation forecast assumptions

If you were provided a superannuation forecast with your *Annual statement*, below are the mandatory Government assumptions used to calculate the estimate.

What this estimate means

The projection is just an estimate, not a guarantee. The actual money you get in your retirement may be very different from this estimate. The amounts are shown in today's dollars. This estimate does not consider any other superannuation accounts that you may hold or other assets that you own.

How the estimate is worked out

This estimate has been worked out using these assumptions and figures:

- your balance in your super fund as at 30 June 2016 as stated on your *Annual statement*
- your wages will increase at the same rate as inflation
- investment earnings of 3% per year after inflation and investment fees and costs
- annual administration fees and costs equal to the amount stated in your *Annual statement* (note that these amounts may change over time)
- your rate of super contributions during the previous year will continue unchanged until retirement
- you retire at age 67
- you want your super to last for 25 years, that is, until age 92. Around one in six men and one in four women who reach age 67 will live beyond age 92
- annual insurance premiums as stated on your *Annual statement* (note that this amount may change over time)
- current tax and superannuation laws remain unchanged.

Superannuation forecast assumptions (cont.)

These are standard assumptions and have been set with input from the Australian Government Actuary. They may not match your actual circumstances either now or in the future. Also, the figures used may differ from those shown in your *Annual statement*. The annual income shown does not include any deductions for income tax you may have to pay. If you want to know more about the way this estimate has been calculated, or the assumptions, call us on **13 11 84**.

What you will actually get when you retire

The actual amount of money you get in retirement may vary considerably from the estimate. Factors that influence what you will get include:

- the investment options you choose (e.g. Conservative, Balanced, Growth)
- the performance of your investment
- the total fees charged in relation to your account
- when you retire and get access to your super
- the super contributions you and your employer make
- whether you choose to buy an account-based pension or non account-based income stream when you retire
- any allowance you make for a pension for your spouse or partner, and
- whether you receive any age pension or other government benefit.

This estimate has been calculated assuming all current rules concerning super and taxing super remain in place. This estimate only applies to your super account with this fund.

Getting help

Don't make changes to your retirement savings arrangements based on this estimate. Before you make changes, you should get further information or advice. Online calculators let you explore your potential retirement income in more detail. They let you personalise the estimate, and show how you can improve your retirement income.

These calculators include:

- Sunsuper's Retirement Forecaster available at sunsuper.com.au/calculators, and
- ASIC's MoneySmart retirement planner: www.moneysmart.gov.au.

Additional information

We are obliged to provide you with any information on Sunsuper you reasonably require to understand your benefit entitlements. So if you would like more information on Sunsuper, your investment options, your insurance cover and options, or ways to contribute visit our website at sunsuper.com.au. If you have any questions about your statement call **13 11 84**.

MySuper product dashboards are designed to provide key information to help you compare Sunsuper's investments and fees with other MySuper products and make an informed choice about your super. Our latest MySuper dashboard for the Lifecycle Investment Strategy is available on our website, visit sunsuper.com.au/dashboard

Superannuation contribution follow up

We do not know whether a contribution is due for you because we do not have sufficient information about your employment status or other relevant personal circumstances. Please check your statement to make sure all your employer and other contributions are listed. Talk to your employer or Sunsuper if you believe any payments may be missing. If you make personal member contributions to Sunsuper, your employer has 28 days from the end of the month the contributions were taken out of your pay to send them to us.

Concerns and complaints

If you are unhappy with our service or super fund, we offer a complaint resolution process at no additional cost to you. Contact us to discuss your complaint:

Customer Service Team: **13 11 84**

Sunsuper Customer Relations Team
GPO Box 2924 Brisbane QLD 4001

sunsuper.com.au/contactus

We will do everything we can to resolve the issue as quickly as possible. If you are still not happy or Sunsuper has not responded within 90 days, you can contact the Superannuation Complaints Tribunal (SCT). This is an independent body set up by the Federal Government to help resolve complaints through conciliation. For more information on the complaints resolution process refer to sunsuper.com.au/complaints. Access to the SCT is free of charge.

They may be contacted by writing to:

Superannuation Complaints Tribunal
Locked Bag 3060 Melbourne VIC 3001.

Call: 1300 884 114 **Web:** www.sct.gov.au

Contacting us is easy:

☎ 13 11 84 (+61 7 3121 0700 when overseas)

✉ GPO Box 2924 Brisbane QLD 4001

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