

# Your duty to take reasonable care not to make a misrepresentation

### **About your duty**

When you apply for life insurance as a member of Australian Retirement Trust, the insurer may conduct a process called underwriting. It's how the insurer decides whether it will cover you, and if so on what terms and at what cost. If your application is underwritten, you will be asked questions which the insurer needs to know the answers to. These will be about your personal circumstances and may include questions about your health and medical history, occupation, income, lifestyle, pastimes, and current and past insurance. The information you provide in response to the questions is vital to the insurer's decision.

### The duty to take reasonable care

When applying for insurance which is to be underwritten, you have a legal duty to take reasonable care not to make a misrepresentation before your application is accepted by the insurer. A misrepresentation is a false answer, an answer that is only partially true, or an answer which does not fairly reflect the truth. This duty also applies when extending or making changes to existing insurance, and reinstating insurance.

### If you do not meet your duty

If you do not meet your legal duty, this can have serious impacts on your insurance. Your cover could be avoided (treated as if it never existed), or its terms may be changed. This may also result in a claim being declined or a benefit being reduced. Please note that there may be circumstances where the insurer later investigates whether the information you provided was true. For example, the insurer may do this when a claim is made.

### **Guidance for answering questions**

When answering questions as part of an application for insurance cover, you should:

- Think carefully about each question before you answer. If you are unsure of the meaning of any question, please ask us or the insurer before you respond.
- · Answer every question.
- · Answer truthfully, accurately and completely.
- If you are unsure about whether you should include information or not, you should include it.
- Review your application carefully before it is submitted. If someone else helped prepare your application (for example, your adviser), you should check every answer (and if necessary, make any corrections) before the application is submitted.
- You must not assume that Australian Retirement Trust or the insurer will contact your doctor for any medical information.

### Changes before your cover starts

Before your application is accepted, the insurer may ask about any changes that mean you would now answer the questions differently. As any changes might require further assessment or investigation, it could save time if you let us or the insurer know about any changes when they happen.

### If you need help

It's important that you understand this information and the questions that you are asked. Ask us or the insurer for help if you have difficulty understanding the process of applying for insurance or answering our or the insurer's questions. If you're having difficulty due to a disability, understanding English or for any other reason, we are here to help and can provide additional support for anyone who might need it.

# What can the insurer do if the duty is not met?

If you do not take reasonable care not to make a misrepresentation, there are different remedies that may be available to the insurer. These are set out in the *Insurance Contracts Act 1984* (Cth). These are intended to put the insurer in the position they would have been in if the duty had been met.

For example, the insurer may:

- avoid the cover (treat it as if it never existed);
- · vary the amount of the cover; or
- · vary the terms of the cover.

Whether the insurer can exercise one of these remedies depends on a number of factors, including:

- whether you took reasonable care not to make a misrepresentation (this depends on all of the relevant circumstances);
- what the insurer would have done if the duty had been met for example, whether they would have offered cover, and if so, on what terms;
- whether the misrepresentation was fraudulent; and
- in some cases, how long it has been since the cover started.

Before the insurer exercises any of these remedies, they will explain their reasons, how to respond and provide further information, including what you can do if you disagree.

# Cerebral Palsy Alliance Superannuation Plan (Supported Employees)

## **Change of Insurance Cover**

#### Please read the important information

**Important:** Before completing this form please ensure you read and understand your Duty to Take Reasonable Care Not to Make a Misrepresentation located at **australianretirementtrust.com.au/duty** 

Please provide us with as much information as possible. Please tick boxes where appropriate.

Use BLOCK letters and black or blue ink when completing this form and ensure it is signed and dated.

To access information about your plan online, visit portal.australianretirementtrust.com.au/cpa

\*DENOTES MANDATORY FIELD. If you are under 18 years of age please contact us before completing this form.

Australian
Retirement
Trust

13 11 84 | australianretirementtrust.com.au Reply Paid 2924 Brisbane Qld 4001

Member number if already a member

Office use only

1 Personal details					C59415 (Supp	Employees)
Title First name*			Middle name			
Last name*				Date of birth (DI	D/MM/YYYY)*	Gender*
						MF
Street address / PO Box*						
Suburb / Town*	State*	Postcode*	Home phone number	ſ	Daytime phone num	ıber*
Personal email address				ľ	Mobile phone numb	er*
<b>Note:</b> Where we can we'll provide your docume <b>Member Online</b> . If you would prefer informati						
		our occupation				Degree/trade qualification
Details of your occupate  Are you currently working?		our occupation				
2A  Are you currently working?	YES NO	·	our employer		Your annual salary	qualification  YES NO  Refer to your Super Savings – Corporate
2A  Are you currently working?	YES NO	e, retail) Name of yo	our employer Palsy Alliance			qualification  YES NO  Refer to your Super
Are you currently working?  Industry (e.g. mining, manufacturing, con-	YES NO struction, agriculture	e, retail) <b>Name of yo</b> Cerebral	Palsy Alliance	. office work 20%, s	salary \$	qualification  YES NO  Refer to your Super Savings – Corporate Insurance Guide for the definition of 'salary'.
Are you currently working?  Industry (e.g. mining, manufacturing, con-	YES NO struction, agriculture	e, retail) Name of yo Cerebral ntage of time at w	Palsy Alliance	office work 20%, s	salary \$	qualification  YES NO  Refer to your Super Savings – Corporate Insurance Guide for the definition of 'salary'.
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#### **Insurance cover**

**Important:** Before completing this section, please refer to your Super Savings – Corporate Product Disclosure Statement for Account (PDS) and Super Savings – Corporate Insurance Guide for insurance details, available on your employer plan's microsite. Any increase in insurance cover will be subject to acceptance by the insurer and will apply from the date your cover is accepted by the insurer.

Would you like to apply for Additional cover?

#### **Death only cover**

I would like to apply for the following amount of fixed cover¹:

Death cover



The amount you specify will be in addition to your Standard cover, if any.

 $1\,\text{Fixed cover means your amount of insurance stays the same but your premiums will generally increase as you get older.}$ 

Please continue over page

d) Have you ever used illicit drugs or received advice, treatment or counselling for the use of alcohol or illicit drugs?  (If yes, provide details including (i) substance used, (ii) dates, (iii) details of the advice, treatment or counselling received)  (ii) What is your height and weight?  (iii) Mates, (iii) details of the advice, treatment or counselling received)  (iv) Due Date (DD/MM/YYY)  (iv) If female, are you pregnant? If yes, please provide estimated due date  (iv) Do you have definite plans to travel or reside overseas? (If yes, please provide details)  (it) Do you engage in or intend to engage in any of the following: abselling, aviation (other than as a passenger on a recognised airline), football (all codes), long distance salling, hang gilding, scuba diving, motor racing, parachuting, powerboat racing, mountaineering, martial arts or any other hazardous activity? (If yes, please provide details)  Activity  Frequency  Professional or Amateur  Maximum height, speed and/or depti	a) Are you an Australian or Nev the Department of Immigra					ently in Australia	(as approved by	YES	NO
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l) Have you	ever suffered sympto	oms of, or had, o	or been told you l	have, or receive	d any advice, invest	igation or treatment for any of t	he following:		
-			-		-	t complaint or stroke		YES	NO
	ma, chronic lung dise her respiratory disoro		ea, COVID-19 (do	not include a n	egative test result,	or if never diagnosed)		YES	NO
			any bowel disord	er				YES	NO
	etes, abnormal blood							YES	NO
•		3 . 3	,			ental illness or nervous disorder		YES	NO
		_		-	_	neurological disorder including r		YES	NO
	itis, repetitive strain					g		YES	NO
				-	-	, bones or muscles			NO
	asis or eczema, skin (								NO
	er, cyst, mole or tumo								NO
	, kidney or bladder di	-							NO
	•								NO
			•			) sufferer or infected with the HI			NO
Have you	letion by females onl ever had or been adv preast lump (even if y	vised to have tre		ıy abnormal ma	mmogram or breas	t ultrasound?		YES	NO
-				-	_	us (HPV) or any abnormality of th	ne ovaries?	YES	NO
	rmal vaginal bleedin		_			` , ,		YES	NO
m) Any othe	r illness, disease or d	lisorder: (do no	t include: colds, f	lu, hay fever, de		rs, uncomplicated pregnancies		YES	NO
_	g caesarean sections had any medical eya	• -			ts or procedures in	the last 5 years relating to a			
								YES	NO
matter no o) If not pre	ot previously disclose viously disclosed in t	d in this application,	ation? have you occasio	onally or regula	rly taken any stimu	lants, sedatives, medications		YES	NO
o) If not prescri p) If not prescri	ot previously disclose viously disclosed in tl bed drugs in the last viously disclosed in tl	d in this applica his application, 5 years? (Do no his application,	ation? have you occasion t include non pro are you currently	onally or regular	rly taken any stimu cations or drugs suc	lants, sedatives, medications th as Panadol.)			
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Please continue over page

5 Medical pract	titioner details					
Name of doctor						
Street address / PO Box					Suburb/Town	
Street address/ PO BOX					Suburb/ fown	
State Postcode	Phone number	Fax number		Email address		
State Positode	Priorie number	rax Hullibel		Liliali audi ess		
What was the date of your la	st consultation?					
(DD/MM/YYYY)				ou been attending th		
	cal practitioner, hospital, clinic or dical history. I agree that a photo				er), to disclose to AIA Australia Limited, e and valid as the original.	iull details
6 External insu	ranco Write the details of	your ovicting police				
	rance Write the details of					
	nsurance, or applications in p					
Existing policy number	Year of comme	encement Policy ov	/ner	Insure	r	
Type of Death Insurance: cover	Trauma	Total & Permanent Disability (TPD)	Income Protection cover	Busines expense	refaining vour	NO
7 Insurance his	tory					
Trisurance ins	itory					
		If yes	, please provide typ	oe of cover and reas	son for decision	
Have you ever been decline special terms for life, disab		YES NO				
		If yes	, please provide be	nefit type and reas	on	
Have you ever claimed ben (excluding unemployment	), e.g. accident, sickness,	YES NO				
workers compensation, so insurance or disability pen						
A substitution of the						
8 Authorisation	<b>n and declaration</b> Sigr	i this application foi	m and return to Ai	ustralian Retireme	nt Irust:	
<b>Privacy</b> By completing this form you consent to	the collection, use and disclosure of	I declare that:	e read my Duty to Take Reasc	onable Care Not to		
any personal information, including in nature we or AIA Australia may collect	formation that may be of a sensitive about you and exchange with third		ion and all of my details on th			
parties located in Australia and overseas, in the manner outlined in our and AIA Australia's respective privacy policies as updated from time to time. Policies are available by visiting australianretirementtrust.com.au/privacy and aia.com.au.  These policies are consistent with the requirements of the Privacy Act 1988.			d the Super Savings – Corpor ation Account (PDS) and Supe		Member to sign here*	
			nditions I must meet to be eli		*	
		my application for Addi	e that my Additional cover wi tional cover has been accepto ce cover is provided by an ext	pted by the insurer.		
		company.	f cover will be based on the a		Full name (print in BLOCK letters)*	
		rates applying under th Retirement Trust and w	e relevant membership divis ill reflect your occupation cat	ion of Australian tegory, any employer		
		exclusions that may app	if applicable), and any premi oly. of Insurance Cover form, I co		Date (DD/MM/YYYY)*	
			nation about me for the purp			
	We are	committed to respecting	the privacy of personal in	formation you give us	Please return the form to Australian Retirement Trust	
, , , , , , , , , , , , , , , , , , , ,	Australian Retirement Trust's Privacy F Australian Retirement Trust Pty Ltd ABN 88 0	Policy, visit <b>australianreti</b> i	rementtrust.com.au/pr	<b>rivacy</b> or call <b>13 11 84</b> .	Reply Paid 2924 Brisbane Qld 4 via australianretirementtrust.	